

INTRODUCTION

Founded in 2003, **AUSGAR Technologies, Inc.**, is a **Service-Disabled Veteran-Owned Small Business (SDVOSB)** S-Corporation. Headquartered in San Diego, CA, and with regional offices in Hampton Roads/Virginia Beach, VA; Panama City, FL and Dayton, OH. **AUSGAR** strives to identify, develop and employ an ever expanding set of game changing capabilities in the area of Information Dominance. We do so by excelling in a variety of engineering services focused primarily on systems and security engineering. Key areas of performance include full lifecycle information system security engineering, technology assessment and integration, and technical exercise support. Additional corporate strengths include network architecture, engineering and technical designs, technical studies and evaluations, technology assessment, implementation plans, and operations and maintenance (O&M). **AUSGAR** also supports users in many leading edge disciplines such as experimentation, capabilities evolution, and Command Control Communications Computers Intelligence Surveillance and Reconnaissance (C4ISR) sensor integration and advanced satellite communications integration. Our Navy, Army, US Marine Corp (USMC), Air Force, and many other Government customers appreciate that at the end of the day, **AUSGAR** gets the job done.

Core AUSGAR Services Include:

- **Cyber Security/Security Engineering**
 - Information Assurance (IA)
 - Certification & Accreditation (C&A)
 - Computer Network Defense (CND)
- **Comprehensive Network/IT Support**
 - Network Architecture Support – Design thru O&M
- **Exercises and Experimentation Support**
- **In-the-Field Training and Operational Support**
- **On-the-Move (OTM) Communications Development**
- **Operational Concept Development/Refinement**
- **Sensor Integration**
 - Persistent Surveillance
 - Radiological Sensors
- **New Technology Assessment, Prototyping & Integration**
- **Command, Control, Communications, Computers, Intelligence, Surveillance and Reconnaissance (C4ISR) Systems Engineering Support**

Not satisfied with information parity or even information superiority, **AUSGAR** is enabling Information Dominance through the delivery and protection of new operational capabilities that seamlessly integrate C4ISR sensors, networks, and global enterprises.

For more information on the **AUSGAR's** extensive range of professional services, please see our website **Services** tab at <http://www.ausgar.com/Services>.

CUSTOMER INFORMATION

1. **Awarded Special Item Numbers:**
 - a. **Table of Awarded Special Item Number(s) with appropriate cross-reference to page numbers:**

SIN	Recovery	SIN Description	Page No.
C100-03	C100-03RC	Ancillary Supplies and/or Services	16
C132-51	C132-51RC	Information Technologies Professional Services	16
C871-1	C871-1RC	Strategic Planning for Technology Programs/Activities	16
C871-2	C871-2RC	Concept Development and Requirements Analysis	16
C871-3	C871-3RC	System Design, Engineering and Integration	16
C871-4	C871-4RC	Test and Evaluation	17
C871-6	C871-6RC	Acquisition and Life Cycle Management	17



- d. **Urgent Requirements.** The Contractor will note in its price list the “Urgent Requirements” clause of its contract and advise agencies that they can also contact the Contractor’s representative to effect a faster delivery: **Contact Contractor**

- 12. **F.O.B Points(s): Destination**

- 13. **Ordering:**
 - a. **Ordering Address(es): Same as Contractor**
 - b. **Ordering procedures:** For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPA’s), and a sample BPA can be found at the GSA/FSS Schedule homepage: fss.gsa.gov/schedules.

- 14. **Payment address:**
AUSGAR Technologies, Inc.
Attn: Accounts Receivable
10721 Treena Street
San Diego, CA 92131

- 15. **Warranty provision:** Contractor’s standard commercial warranty.

- 16. **Export Packing Charges** (if applicable): **N/A**

- 17. **Terms and conditions of Government purchase card acceptance (any thresholds above the micro- purchase level):** **Contact Contractor**

- 18. **Terms and conditions of rental, maintenance, and repair** (if applicable): **N/A**

- 19. **Terms and conditions of installation** (if applicable): **N/A**

- 20. **Terms and conditions of repair and/or services:**
 - a. **Terms and conditions of repair parts indicating date of parts price lists and any discounts from list prices** (if applicable): **N/A**
 - b. **Terms and conditions for any other services** (if applicable): **N/A**

- 21. **List of service and distribution points (if applicable):** **N/A**

- 22. **List of participating dealers (if applicable):** **N/A**

- 23. **Preventive maintenance (if applicable):** **N/A**

- 24. **Special Attributes:**
 - a. **Environmental attributes, e.g., recycled content, energy efficiency, and/or reduced pollutants:** **N/A**
 - b. **If applicable, indicate that Section 508 compliance information is available on Electronic and Information Technology (EIT) supplies and services and show where full details can be found (e.g. contractor’s website or other location.). The EIT standards can be found at: www.Section508.gov/.**

- 25. **Data Universal Numbering System (DUNS) number:** **141809082**

- 26. **Notification regarding registration in Central Contractor Registration (CCR) database:**
Registered



27. Final Pricing: The rates shown below include the Industrial Funding Fee (IFF) of 0.75%. The Pricing below is for SINS C100 03, C132 51, C871 1, C871 2, C871 3, C871 4, and C871 6.

Economic price adjustments (EPA): No escalation for years 2-5 is currently awarded. EPA will be in accordance with clause I-FSS-969 Economic Price Adjustment-FSS Multiple Award Schedules (b)(2). Adjustments based on a market indicator have been awarded. The awarded market indicator is **Dept. Of Labor, Bureau of Labor Statistics, Table 5, Compensation (Not Seasonally Adjusted): Employment Cost Index for total compensation, for private industry workers, by occupational group and industry. Occupational Group: Professional, Scientific and Technical Services.** Price adjustments are not automatic and must be completed by a contract modification.

Item	Awarded Labor Category	Site	Rate 7/8/2015- 7/7/2016	Rate 7/8/2016- 7/7/2017	Rate 7/8/2017- 7/7/2018	Rate 7/8/2018- 7/7/2019	Rate 7/8/2019- 7/7/2020
1	Analyst I	Both	\$ 53.99	\$ 53.99	\$ 53.99	\$ 53.99	\$ 53.99
2	Analyst II	Both	\$ 82.45	\$ 82.45	\$ 82.45	\$ 82.45	\$ 82.45
3	Analyst III	Both	\$102.82	\$102.82	\$102.82	\$102.82	\$102.82
4	Analyst IV	Both	\$120.00	\$120.00	\$120.00	\$120.00	\$120.00
5	Engineer I	Both	\$ 67.41	\$ 67.41	\$ 67.41	\$ 67.41	\$ 67.41
6	Engineer II	Both	\$ 82.18	\$ 82.18	\$ 82.18	\$ 82.18	\$ 82.18
7	Engineer III	Both	\$119.37	\$119.37	\$119.37	\$119.37	\$119.37
8	Engineer IV	Both	\$130.00	\$130.00	\$130.00	\$130.00	\$130.00
9	Engineer V	Both	\$150.00	\$150.00	\$150.00	\$150.00	\$150.00
10	Engineer VI	Both	\$200.00	\$200.00	\$200.00	\$200.00	\$200.00
11	Program Manager (PM) I	Both	\$105.40	\$105.40	\$105.40	\$105.40	\$105.40
12	Program Manager (PM) II	Both	\$128.90	\$128.90	\$128.90	\$128.90	\$128.90
13	Program Manager (PM) III	Both	\$164.88	\$164.88	\$164.88	\$164.88	\$164.88
14	Project Task Lead (PTL) I	Both	\$101.77	\$101.77	\$101.77	\$101.77	\$101.77
15	Project Task Lead (PTL) II	Both	\$119.37	\$119.37	\$119.37	\$119.37	\$119.37
16	Subject Matter Expert (SME) I	Both	\$136.00	\$136.00	\$136.00	\$136.00	\$136.00
17	Subject Matter Expert (SME) II	Both	\$175.00	\$175.00	\$175.00	\$175.00	\$175.00
18	Subject Matter Expert (SME) III	Both	\$215.00	\$215.00	\$215.00	\$215.00	\$215.00
19	Subject Matter Expert (SME) IV	Both	\$269.02	\$269.02	\$269.02	\$269.02	\$269.02
20	Support Specialist (SS) I ***	Both	\$ 43.00	\$ 43.00	\$ 43.00	\$ 43.00	\$ 43.00
21	Support Specialist (SS) II	Both	\$ 65.54	\$ 65.54	\$ 65.54	\$ 65.54	\$ 65.54
22	Support Specialist (SS) III	Both	\$ 79.72	\$ 79.72	\$ 79.72	\$ 79.72	\$ 79.72
23	Support Specialist (SS) IV	Both	\$ 97.69	\$ 97.69	\$ 97.69	\$ 97.69	\$ 97.69
24	Systems Operations Specialist (SOS) I	Both	\$ 80.55	\$ 80.55	\$ 80.55	\$ 80.55	\$ 80.55
25	Systems Operations Specialist (SOS) II	Both	\$ 90.00	\$ 90.00	\$ 90.00	\$ 90.00	\$ 90.00
26	Systems Operations Specialist (SOS) III	Both	\$100.00	\$100.00	\$100.00	\$100.00	\$100.00
27	Systems Operations Specialist (SOS) IV	Both	\$110.00	\$110.00	\$110.00	\$110.00	\$110.00
28	Technical Support Specialist (TSS) I ***	Both	\$ 45.00	\$ 45.00	\$ 45.00	\$ 45.00	\$ 45.00
29	Technical Support Specialist (TSS) II	Both	\$ 78.00	\$ 78.00	\$ 78.00	\$ 78.00	\$ 78.00
30	Technical Support Specialist (TSS) III	Both	\$ 99.10	\$ 99.10	\$ 99.10	\$ 99.10	\$ 99.10
31	Technical Support Specialist (TSS) IV	Both	\$116.16	\$116.16	\$116.16	\$116.16	\$116.16



28. Service Contract Act (SCA) Matrix

SCA Eligible Labor Category	SCA Equivalent Code Title	Wage Determination No
Support Specialist I	01113 General Clerk III	2005-2057
Support Specialist II	01020 Administrative Assistant	2005-2057
Technical Specialist I	14101 Computer Systems Analyst I	2005-2057
Technical Specialist II	14102 Computer Systems Analyst II	2005-2057
Systems Operations Specialist I	15090 Technical Instructor	2005-2057

The Service Contract Act (SCA) is applicable to this contract and it includes SCA applicable labor categories. The prices for the indicated (**) SCA labor categories are based on the U.S. Department of Labor Wage Determination Number(s) identified in the SCA matrix. The prices awarded are in line with the geographic scope of the contract (i.e. nationwide).

LABOR CATEGORY DESCRIPTIONS

**Analyst
Engineer
Program Manager
Project Task Lead**

**Subject Matter Expert
Support Specialist
System Operation Specialist
Technical Support Specialist**

1. Analyst I (A-I)

Functional Responsibilities: Performs as a Junior Analyst. Applies newly developed skills and knowledge of techniques in a specific professional, scientific/engineering, or technical area. Analyzes, evaluates and makes recommendations as part of a team or under supervision of senior personnel. Performs installations, basic troubleshooting, and support functions. Assist with presentations, task planning, resource coordination and/or budget development. Performs in a junior professional level under close supervision and within well-defined guidelines. Entry level position.

Education & Minimum/General Experience

- Bachelor's degree or equivalent

Minimum/General Experience:

- One year or more year work experience

2. Analyst II (A-II)

Functional Responsibilities: Performs as a Mid-Level Analyst. Applies developed skills and knowledge of techniques in a specific professional, scientific/engineering, or technical area. Analyzes, evaluates and makes recommendations as part of a team or under supervision of senior personnel. Performs installations, troubleshooting, and support functions. Assist with presentations, task planning, resource coordination and/or budget development. Performs as a mid-level professional under supervision and within defined guidelines.

Education & Minimum/General Experience

- Bachelor's degree or equivalent

Minimum/General Experience:

- Four years or more experience in a related discipline

3. Analyst III (A-III)

Functional Responsibilities: Performs as a Senior Analyst. Applies developed skills and knowledge of techniques in a specific professional, scientific/engineering, or technical area. Under general supervision, performs a variety of assigned tasks including analysis, evaluation, troubleshooting and preparation of procedures and documentation with limited supervision. Provide presentations, task planning, resource coordination and/or budget development. Must be able to work independently or under general direction.

Education & Minimum/General Experience

- Bachelor's degree or equivalent

Minimum/General Experience:

- Six years or more experience in a related discipline

4. Analyst IV (A-IV)

Functional Responsibilities: Performs as a Principal Analyst. Provides the highest level of analytical expertise; applies advanced comprehensive knowledge of methodologies, theoretical concepts, principles, and practices in specific professional, scientific, or technical disciplines; conducts and directs complex projects; and performs in a professional position requiring an in-depth knowledge. Responsible for ensuring compliance with technological standards throughout the project and operates with considerable latitude for un-reviewed actions or decisions. Serve as a primary point of contact for clients.

Education & Minimum/General Experience

- Bachelor's degree or equivalent

Minimum/General Experience:

- Eight years or more experience in a related discipline



Engineer I (E-I)
Functional Responsibilities: Performs as an Engineering Intern. Assists in implementation of assigned tasks on projects involving design development, analysis, review, and specifications; analytic or scientific studies; conceptual, developmental, and, planning functions; field surveys; construction documents; mathematical formulations and equations; and investigative research and reporting. Performs system / equipment / specialized testing and engineering design as requested under close supervision. Conducts various tests (including system/equipment instrumented tests), runs test descriptions, and documents results; performs data reduction and analysis for generation of test reports; performs technical reviews of test plans, reports, and other materials; and updates existing technical publications. Performs assigned tasks working under immediate supervision and using established procedures. Work is routine, and instructions are detailed. Has no supervisory responsibility.
Education & Minimum/General Experience <ul style="list-style-type: none">• Bachelor's Degree in Computer Science, Engineering or appropriate technical discipline or equivalent
Minimum/General Experience: <ul style="list-style-type: none">• one or more year of work experience

Engineer II (E-II)
Functional Responsibilities: Performs as a Junior Level Engineer. Assists in planning and implementation of assigned tasks on projects involving design development, analysis, review, and specifications; analytic or scientific studies; conceptual, developmental, and, planning functions; field surveys; construction documents; mathematical formulations and equations; and investigative research and reporting. Performs assigned tasks that are varied and somewhat difficult in character but usually involve limited responsibility and coordinates with co-workers. Assists in providing technical consulting to managers and supervisors for environmental management, compliance, geographic information system, and reclamation and investigation program support. Assists in the analysis of programmatic, organizational, and operational requirements, and assessment of needs. Provides research and analytical support during strategic planning, auditing, investigation, and preparation of documents
Education & Minimum/General Experience <ul style="list-style-type: none">• Bachelor's Degree in Computer Science, Engineering or appropriate technical discipline or equivalent
Minimum/General Experience: <ul style="list-style-type: none">• four or more years of specialized experience in the area of specialty

Engineer III (E-III)
Functional Responsibilities: Performs as an Intermediate Level Engineer. Directs, plans, and implements technical tasks on projects involving design development, analysis, review, and specifications; analytic or scientific studies; conceptual, developmental, and, planning functions; field surveys; construction documents; mathematical formulations and equations; and investigative research and reporting. Supervises multiple technicians. Has some latitude for unsupervised decision and action on specific projects. Conducts scientific analysis, field testing, and the preparation of analytical documents and oversees scientific work of less experienced personnel. Provides technical support for environmental management, compliance, geographic information system, and reclamation and investigation program support.
Education & Minimum/General Experience <ul style="list-style-type: none">• Bachelor's Degree in Computer Science, Engineering or appropriate technical discipline or equivalent
Minimum/General Experience: <ul style="list-style-type: none">• six or more years of specialized experience in the area of specialty



Engineer IV (E-IV)
Functional Responsibilities: Performs as a Senior Engineer. Provides expert judgment and analysis for the design, development and implementation of technical products and systems. Resolves highly complex technical issues and conducts advanced research. Recommends alterations to development and design to improve quality of products and/or procedures. Familiar with a variety of the field's concepts, practices, and procedures. Relies on extensive experience and judgment to plan and accomplish goals. Performs a variety of tasks. Leads and directs the work of others. A wide degree of creativity and latitude is expected. Reports to top management.
Education & Minimum/General Experience <ul style="list-style-type: none">• Bachelor's Degree in Computer Science, Engineering or appropriate technical discipline or equivalent
Minimum/General Experience: <ul style="list-style-type: none">• eight or more years of specialized experience in the area of specialty
Engineer V (E-V)
Functional Responsibilities: Performs as a Principal Engineer. Plans and directs all aspects of engineering activities within an organization. Ensures all engineering projects, initiatives, and processes are in conformance with organization's established policies and objectives. Demonstrates expertise in a variety of the field's concepts, practices, and procedures. Relies on extensive experience and judgment to plan and accomplish goals. Performs a variety of tasks. Leads and directs the work of others. A wide degree of creativity and latitude is expected. Reports to top management.
Education & Minimum/General Experience <ul style="list-style-type: none">• Bachelor's Degree in Computer Science, Engineering or appropriate technical discipline or equivalent
Minimum/General Experience: <ul style="list-style-type: none">• Ten or more years of specialized experience in the area of specialty
Engineer VI (E-VI)
Functional Responsibilities: Performs as a Consulting Engineer. Provides expert consultation in one or more areas for the design, development and implementation of technical products and systems. Recognized as technical leader and resource. Recommends alterations and enhancements to improve quality of products and/or procedures. Responsible for all internal activities and product development. Demonstrates expertise in a variety of the field's concepts, practices, and procedures. Relies on extensive experience and judgment to plan and accomplish goals. Performs a variety of tasks. Provides consultation on complex projects and is considered to be the top level contributor/specialist. A wide degree of creativity and latitude is expected. Reports to an executive or a manager.
Education & Minimum/General Experience <ul style="list-style-type: none">• Master's Degree plus Bachelor's Degree in Computer Science, Engineering or appropriate technical discipline
Minimum/General Experience: <ul style="list-style-type: none">• Twelve or more years of specialized experience in the area of specialty



Program Manager I (PM-I)
Functional Responsibilities: Performs as a Program Manager. Manages and oversees program support; Responsible for program's cost and operational effectiveness; Responsible for enforcing work standards, assigning work schedules, and communicating company/supported program policies, procedures, expectations and goals to subordinates; Responsible for program planning, execution and reporting; Knowledge of program management procedures for contracts; Competent in program planning, budgets, and schedules; Works closely with Project and/or team leads to ensure all customer requirements are being met. Supervised by those at the PMII or PMIII level.
Education & Minimum/General Experience <ul style="list-style-type: none">• Bachelor's Degree or equivalent
Minimum/General Experience: <ul style="list-style-type: none">• Five years or more experience in program management which includes one year multi-project supervisory experience; Knowledge of program management procedures for contracts; Competent in program planning, budgets, and schedules

Program Manager II (PM-II)
Functional Responsibilities: Performs as a Senior Program Manager. Senior company authority within the engineering / scientific / technical field providing management and/or expertise to complex and critical client projects. Responsibilities include project development from inception to deployment, ability to provide guidance and direction in the required tasks, management and control of funds and resources and capability for managing multi-task contracts. Serves as the company's primary operational contact on large-scale contracts to ensure that the client needs are met in a timely manner. Plans, manages, supervises, and participates technically in all projects within the regional office. Supervises multiple discipline/project manager and staff. Has authority for unsupervised technical and financial decision and action
Education & Minimum/General Experience <ul style="list-style-type: none">• Bachelor's Degree or equivalent
Minimum/General Experience: <ul style="list-style-type: none">• Ten years or more experience in program management which includes five years multi-project supervisory experience; Knowledge of program management procedures for contracts; Competent in program planning, budgets, and schedules

Program Manager III (PM-III)
Functional Responsibilities: Performs as a Principal Program Manager. Highest company line project management level. Serves as the company's primary operational contact on large-scale contracts to ensure that the client needs are met in a timely manner. Plans, manages, supervises, and participates technically in all projects within the regional office. Supervises multiple senior program managers/principals and staff. Has authority for unsupervised technical and financial decision and action.
Education & Minimum/General Experience <ul style="list-style-type: none">• Master's Degree or equivalent
Minimum/General Experience: <ul style="list-style-type: none">• Twelve years or more experience in program management which includes eight years multi-project supervisory experience; Knowledge of program management procedures for contracts; Competent in program planning, budgets, and schedules



Project Task Lead I (PTL-I)
Functional Responsibilities: Performs as a Project Task Lead. Under Program Management supervision, monitors all tasks and apprises Program Manager of problems and accomplishments; Anticipate problems and work to alleviate anticipated problems; Provides technical assistance and suggested direction for the complete effort; Works closely with customers and team members to understand customer expectations; Possesses knowledge of principles and practices associated with the specific discipline. Supervised by members of Program Management team.
Education & Minimum/General Experience <ul style="list-style-type: none">• Bachelor's Degree, or equivalent
Minimum/General Experience: <ul style="list-style-type: none">• Four years or more experience in a related discipline.
Project Task Lead II (PTL-II)
Functional Responsibilities: Performs as a Senior Project Task Lead. Monitors all tasks and apprises Program Manager of problems and accomplishments; Anticipates problems and works to alleviate anticipated problems; Provides technical leadership and direction for the complete effort; Works closely with customers and team members to understand and execute tasks within estimated time frames and budget; Possesses extensive knowledge of principles and practices associated with the specific discipline. Supervised by members of Program Management team.
Education & Minimum/General Experience <ul style="list-style-type: none">• Bachelor's Degree, or equivalent
Minimum/General Experience: <ul style="list-style-type: none">• Six years or more experience in a related discipline.
Subject Matter Expert I (SME-I)
Functional Responsibilities: Performs as Subject Matter Expert. Provides imaginative, thorough, and practical solutions to a wide range of difficult, complex, or standard problems; Plans, schedules, and coordinates all phases of projects; Works closely with customers, stakeholders and program sponsors to provide solutions to complex problems.
Education & Minimum/General Experience <ul style="list-style-type: none">• Bachelor's Degree, or equivalent
Minimum/General Experience: <ul style="list-style-type: none">• Five years of related experience. Detailed knowledge of the specific discipline plus demonstrated working knowledge of other related disciplines; Able to use a wide application of principles, theories, concepts, and techniques
Subject Matter Expert II (SME-II)
Functional Responsibilities: Performs as Senior Subject Matter Expert. Defines the problems and analyzes and develops plans and requirements in the subject matter area for moderately complex to complex systems. Coordinates and manages the preparation of analysis, evaluations, and recommendations for proper implementation of programs and systems specifications in the following specialties: information systems architecture, networking; telecommunications, automation, communications protocols, risk management/electronic analysis, software, lifecycle management, software development methodologies, and modeling and simulation.
Education & Minimum/General Experience <ul style="list-style-type: none">• Bachelor's Degree, or equivalent.
Minimum/General Experience: <ul style="list-style-type: none">• Ten years of related experience. Detailed knowledge of the specific discipline plus demonstrated working knowledge of other related disciplines



Subject Matter Expert III (SME-III)
Functional Responsibilities: Performs as Principal Subject Matter Expert. Detailed knowledge of the specific discipline plus demonstrated working knowledge of other related disciplines; Able to use a wide application of principles, theories, concepts, and techniques. Provides technical, managerial, and administrative direction for problem definition, analysis, requirements development, and implementation for complex to extremely complex systems in the subject matter area. Makes recommendations and advises on organization-wide system improvements, optimization or maintenance efforts in the following specialties: information systems architecture; networking; telecommunications; automation; communications protocols; risk management/electronic analysis; software; lifecycle management; software development methodologies; and modeling and simulation. Must lead and facilitate executive level discussions.
Education & Minimum/General Experience <ul style="list-style-type: none">• Bachelor's Degree, or equivalent.
Minimum/General Experience: <ul style="list-style-type: none">• Fifteen years of related experience; Detailed knowledge of the specific discipline plus demonstrated working knowledge of other related disciplines

Subject Matter Expert IV (SME-IV)
Functional Responsibilities: Performs as Consulting Subject Matter Expert. Well-read and possibly published in subject field. Recognized as bona fide expert. Provides highest level functional expertise. Analyzes complex problems, makes recommendations, develops alternative solutions and draft and executes implementation plan. Guides flag officers and SES personnel in shaping service level organizational strategies, practices, and assists in socializing concepts and plans within selected executive level offices. Must lead and facilitate executive level discussions.
Education & Minimum/General Experience <ul style="list-style-type: none">• Master's Degree, or equivalent.
Minimum/General Experience: <ul style="list-style-type: none">• 20 years of related experience; Detailed knowledge of the specific discipline plus demonstrated working knowledge of other related disciplines

Support Specialist I (SS-I)
Functional Responsibilities: Performs as Junior Support Specialist. Under supervision of senior personnel, assists in monitoring financial and/or administrative aspects of assigned contracts and deliverables. Provide documentation planning and support, project administration, general office support, and executive secretarial support.
Education & Minimum/General Experience <ul style="list-style-type: none">• High School Diploma
Minimum/General Experience: <ul style="list-style-type: none">• One year general experience

Support Specialist II (SS-II)
Functional Responsibilities: Performs as Intermediate Support Specialist. With limited supervision, performs the following tasking: Tracks and validates client financial information, establishes and maintains master contract files, prepares and monitors status of all deliverables, tracks the value of contracts, and reports payment of government fees. Updates task reports with funding information and prepares revenue projections for all active contract task orders.
Education & Minimum/General Experience <ul style="list-style-type: none">• Associates Degree or equivalent
Minimum/General Experience: <ul style="list-style-type: none">• Two years general experience



Support Specialist III (SS-III)
Functional Responsibilities: Performs as Support Specialist. Monitors financial and/or administrative aspects of assigned contracts and deliverables as follows: Tracks and validates all client financial information, establishes and maintains master contract files, prepares and monitors status of all deliverables, tracks the value of contracts, and reports payment of government fees. Updates task reports with funding information and prepares revenue projections for all active contract task orders. Uses automated systems to track deliverables, financial transactions, and management information.
Education & Minimum/General Experience <ul style="list-style-type: none">• Bachelor's Degree or equivalent
Minimum/General Experience: <ul style="list-style-type: none">• Four years general experience

Support Specialist IV (SS-IV)
Functional Responsibilities: Performs as Senior Support Specialist. Works with Program Management to implement financial and/or administrative aspects of assigned contracts and deliverables as follows: Tracks and validates all client financial information, establishes and maintains master contract files, prepares and monitors status of all deliverables, tracks the value of contracts, and reports payment of government fees. Interfaces with Program Management and government customers with regards to revenue projections for all active contract task orders. Uses automated systems to track deliverables, financial transactions, and management information.
Education & Minimum/General Experience <ul style="list-style-type: none">• Bachelor's Degree or equivalent
Minimum/General Experience: <ul style="list-style-type: none">• Six years general experience

System Operations Specialist I (SOS-I)
Functional Responsibilities: Performs as a Junior SOS. Under supervision of senior personnel, assists in providing the training of CONUS and OCONUS units on Counter Improvised Explosive Device (C-IED) and emerging asymmetric processes, practices, concepts and materiel capabilities into viable client solutions. Coordinate with the training centers to use classroom and other appropriate training venues to accomplish training objectives. Supports the associated logistic efforts to field the equipment in both CONUS and OCONUS locations by accompanying the equipment to the benefiting command and delivering it to the training or operational site. Demonstrated technical writing and verbal skills.
Education & Minimum/General Experience <ul style="list-style-type: none">• Associates Degree or equivalent.
Minimum/General Experience: <ul style="list-style-type: none">• Minimum of two years of experience in training support or logistics/sustainment experience.

System Operations Specialist II (SOS-II)
Functional Responsibilities: Performs as a Mid SOS. Provides training support to the Armed Forces to enable equipping, training, and associated support. The Systems Operation Specialist will be responsible for providing the training of CONUS and OCONUS units on Counter Improvised Explosive Device (C-IED) and emerging asymmetric processes, practices, concepts and materiel capabilities into viable client solutions. This position will coordinate with the training centers to provide classroom and realistic training scenarios and create training curriculum from the lessons learned in relation to C-IED operations. Demonstrated technical writing and verbal skills.
Education & Minimum/General Experience <ul style="list-style-type: none">• Bachelor's Degree or equivalent
Minimum/General Experience: <ul style="list-style-type: none">• Minimum of four years of experience in training support or logistics/sustainment experience.



System Operations Specialist III (SOS-III)
Functional Responsibilities: Performs as a Senior SOS. Provides management and leadership throughout OEF and CONUS as assigned to Team Leaders and Mobile Training Teams (MTT) that provides training support to the Armed Forces to enable equipping, training, and associated support. The Systems Operation Specialist – Theater Lead will be responsible for coordinating and providing the training of CONUS and OCONUS units on Counter Improvised Explosive Device (C-IED) and emerging asymmetric processes, practices, concepts and materiel capabilities into viable client solutions. Demonstrated technical writing and verbal skills. Provide oversight and supervision of other employees assigned to the task(s).
Education & Minimum/General Experience <ul style="list-style-type: none">• Bachelor's Degree or equivalent
Minimum/General Experience: <ul style="list-style-type: none">• Minimum of six years of experience in training support or logistics/sustainment experience.

System Operations Specialist IV (SOS-IV)
Functional Responsibilities: Performs as a Principal SOS. Provides management and leadership to Mobile Training Teams (MTT) that provides training support to the Armed Forces to enable equipping, training, and associated support. The Systems Operation Specialist – Team Lead will be responsible for coordinating the training of CONUS and OCONUS units on Counter Improvised Explosive Device (C-IED) and emerging asymmetric processes, practices, concepts and materiel capabilities into viable client solutions. Provide leadership and direct the work of others. Strong technical writing and verbal skills. Able to clearly document new and advanced concepts and prepare and deliver technical presentations to senior leadership. Will provide oversight and supervision of other employees assigned to the task(s).
Education & Minimum/General Experience <ul style="list-style-type: none">• Bachelor's Degree or equivalent
Minimum/General Experience: <ul style="list-style-type: none">• Minimum of eight years of experience in training support or logistics/sustainment experience.

Technical Support Specialist I (TSS-I)
Functional Responsibilities: Performs as a Junior TSS. Analyzes and defines security requirements for computer systems, which include mainframes, workstations, and personal computers. Designs, develops, engineers, and implements solutions to security requirements. Responsible for integration and implementation of the computer system security solution. Gathers and organizes technical information about an organization's mission goals and needs, existing security products, and ongoing programs in computer security.
Education & Minimum/General Experience <ul style="list-style-type: none">• High School
Minimum/General Experience: <ul style="list-style-type: none">• Two year's Information Technology (IT) experience.

Technical Support Specialist II (TSS-II)
Functional Responsibilities: Performs as a Mid-level TSS. Plans installations, transitions, and cutovers of network components and capabilities. Coordinates requirements and schedules with users and suppliers. Installs, tests, and operates voice and data network communications equipment, including hardware and software for network systems (e.g., switches, modems, controllers, terminals, and multiplexers). Uses communications hardware test and monitoring equipment and analyzes the results.
Education & Minimum/General Experience <ul style="list-style-type: none">• Associates Degree in Computer Science, Engineering or technical appropriate discipline or equivalent
Minimum/General Experience: <ul style="list-style-type: none">• Three years of specialized experience in the area of specialty; or completion of military/trade school technical training and a minimum of two years total experience



Technical Support Specialist III (TSS-III)
Functional Responsibilities: Performs as a Senior TSS. Performs assignments that are broad in nature and are concerned with analysis, development, and implementation of technical solutions. Operates monitoring, testing, or processing equipment of moderate complexity. Construct components or subassemblies of prototype models. Troubleshoot malfunctioning equipment and make simple repairs. Extracts and processes data. Evaluates communication hardware and software, troubleshoots LAN/MAN/WAN and other network-related problems, and provides technical expertise for performance and configuration of networks. Performs and supervises general voice and data network administration, provides technical leadership in the integration and testing of complex large-scale networks. Schedules network conversions and cutovers. Oversees network control center. Supervises maintenance of network systems, including PBXs, Cads, routers, bridges, multiplexers, LAN hubs, and ATM switches. Coordinates with all responsible users and sites. Supervise staff.
Education & Minimum/General Experience <ul style="list-style-type: none">• Bachelor's Degree in Computer Science, Engineering or appropriate technical discipline or equivalent
Minimum/General Experience: <ul style="list-style-type: none">• Six years of specialized experience in the area of specialty; or completion of military/trade school technical training and a minimum of four years total experience

Technical Support Specialist IV (TSS-IV)
Functional Responsibilities: Performs as a Principal TSS. Analyzes and defines security requirements for computer systems, which include mainframes, workstations, and personal computers. Designs, develops, engineers, and implements solutions that meet security requirements. Responsible for integration and implementation of the computer system security solution. Gathers and organizes technical information about an organization's mission goals and needs, existing security products, and ongoing programs in computer security. Performs risk analyses of computer systems and applications during all phases of the system development lifecycle. Supervises staff.
Education & Minimum/General Experience <ul style="list-style-type: none">• Bachelor's Degree in Computer Science, Engineering or appropriate technical discipline or equivalent
Minimum/General Experience: <ul style="list-style-type: none">• Ten years of specialized experience in the area of specialty or completion of military/trade school technical training and a minimum of eight years total experience

Experience Equivalencies:

- Two (2) years of general experience is considered equivalent to an Associate's Degree.
- Four (4) years of general experience is considered equivalent to a Bachelor's Degree.
- Four (4) years of general experience + BA/BS or eight (8) years of general experience is equivalent of a Master's Degree.

SIN DESCRIPTIONS

The AUSGAR Technologies, Inc. (AUSGAR) Consolidated Contract offers Professional Engineering Services (PES), and Schedule 70– Information Technology, Software & Services (IT 70) services. The SINs listed below are all available under this contract. A full description of each SIN and examples of the related types of work are provided below.

- C100-03 Ancillary Supplies and/or Services** - Ancillary supplies and/or services are support supplies and/or services which are not within the scope of any other SIN on this schedule. These supplies and/or services are necessary to compliment a contractor's offerings to provide a solution to a customer requirement. This SIN may be used for orders and blanket purchase agreements that involve work or a project that is solely associated with the supplies and/or services purchased under this schedule. This SIN EXCLUDES purchases that are exclusively for supplies and/or services already available under another schedule. Special Instructions: The work performed under this SIN shall be associated with existing SIN(s) that are part of this schedule. Ancillary supplies and/or services shall not be the primary purpose of the work ordered, but be an integral part of the total solution offered. Ancillary supplies and/or services may only be ordered in conjunction with or in support of supplies or services purchased under another SIN(s) of the same schedule. Offerors may be required to provide additional information to support a determination that their proposed ancillary supplies and/or services are commercially offered in support of one or more SIN(s) under this schedule.
- C132 51 Information Technology Professional Services** - SUBJECT TO COOPERATIVE PURCHASING Includes resources and facilities management, database planning and design, systems analysis and design, network services, programming, conversion and implementation support, network services project management, data/records management, and other services relevant to 29CFR541.400
- C871 1 Strategic Planning for Technology Programs/Activities**- Services required under this SIN involve the definition and interpretation of high level organizational engineering performance requirements such as projects, systems, missions, etc., and the objectives and approaches to their achievement. Typical associated tasks include, but are not limited to an analysis of mission, program goals and objectives, program evaluations, analysis of program effectiveness, requirements analysis, organizational performance assessment, special studies and analysis, training, and consulting. Example: The evaluation and preliminary definition of new and/or improved performance goals for navigation satellites such as launch procedures and costs, multi-user capability, useful service life, accuracy and resistance to natural and man-made electronic interference.
- C871 2 Concept Development and Requirements Analysis**- Services required under this SIN involve abstract or concept studies and analysis, requirements definition, preliminary planning, the evaluation of alternative technical approaches and associated costs for the development of enhancement of high level general performance specifications of a system, project, mission or activity. Typical associated tasks include, but are not limited to requirements analysis, cost/cost performance trade-off analysis, feasibility analysis, developing and completing fire safety evaluation worksheets as they relate to professional engineering services, regulatory compliance support, technology/system conceptual designs, training, and consulting. Example: The development and analysis of the total mission profile and life cycle of the improved satellite including examination of performance and cost tradeoffs.
- C871 3 System Design, Engineering and Integration** - Services required under this SIN involve the translation of a system (or subsystem, program, project, activity) concept into a preliminary and detailed design (engineering plans and specifications), performing risk identification/analysis, mitigation, traceability, and then integrating the various components to produce a working prototype or model of the system. Typical associated tasks include, but are not limited to computer-aided design, (eg. CADD), design studies and analysis, design review services, shop drawing review services, submittal review

services, conducting fire protection facility surveys, developing risk reduction strategies and recommendations to mitigate identified risk conditions, fire modeling, performance-based design reviews, high level detailed specification and scope preparation, configuration, management and document control, fabrication, assembly and simulation, modeling, training, and consulting. Example: The navigation satellite concept produced in the preceding stage will be converted to a detailed engineering design package, performance will be computer simulated and a working model will be built for testing and design verification.

C871 4 **Test and Evaluation Services** - Services required under this SIN involve the application of various techniques demonstrating that a system (subsystem, program, project or activity) performs in accordance with the objectives outlined in the original design. Typical associated tasks include, but are not limited to testing of a prototype, first article(s) testing, environmental testing, performing inspections and witnessing acceptance testing of fire protection and life safety systems as they relate to professional engineering services, independent verification and validation, reverse engineering, simulation and modeling (to test the feasibility of a concept), system, quality assurance, physical testing of the product system, training, and consulting. Example: The navigation satellite-working model will be subjected to a series of tests, which may simulate and ultimately duplicate its operational environment.

C871 6 **Acquisition and Life Cycle Management Services** - Services required under this SIN involve all of the planning, budget, contract and systems/program management functions required to procure and or/produce, render operational and provide life cycle support (maintenance, repair, supplies, engineering specific logistics) to (technology based) systems, activities, subsystems, projects, etc. Typical associated tasks include, but are not limited to operation and maintenance, evaluation of inspection, testing, and maintenance program for fire protection and life safety systems, program/project management, technology transfer/insertion, training and consulting. Example: During this stage the actual manufacturing, launch, and performance monitoring of the navigation satellite will be assisted through project management, configuration management, reliability analysis, engineering retrofit improvements and similar functions.